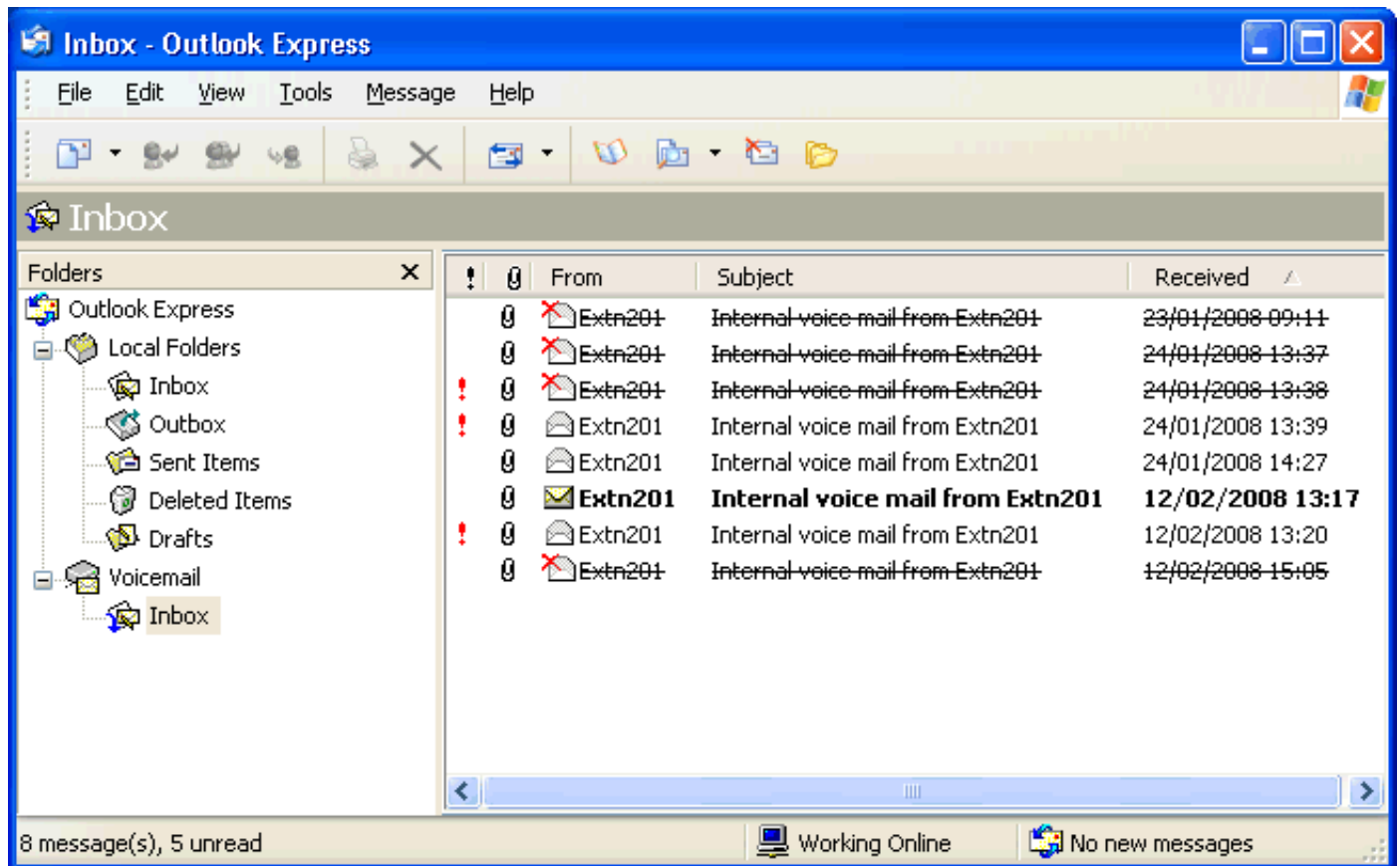


UMS IMAP

Most email clients that support IMAP display IMAP messages in a separate folder. The contents of that folder are synchronized when the folder is viewed.

Note that the types of icons used and whether different icons are supported for different message statuses depends on the email client used.



The following should be noted about the IMAP folder view:

- New messages are presented as a closed envelope.
- Read messages are presented as an open envelope.
- Priority messages are indicated as such.
- Private messages are not indicated as such.
- Saved messages are not indicated as such.
- Deleted messages are indicated as deleted but remain visible.
 - The voicemail server does not actually delete messages until at least 24 hours after it was marked as deleted.
 - Deleted messages are no longer accessible through the voicemail telephone prompts interface or Visual Voice.
 - Deleted messages can be undeleted. Those messages are then available through all the mailbox interfaces.
- Moving a message in the IMAP folder to another folder in the Email client will cause the email to be copied to the new folder and the original message is shown as deleted in the IMAP folder.
- The Voicemail Pro housekeeping settings for automatic deletion of different message types (New, Read and Saved) are still applied.
- IMAP cannot be used to send or forward messages to other voicemail mailboxes.

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http://marketingtools.avaya.com/knowledgebase/businesspartner/ipoffice/mergedProjects/voicemailpro/420using_imap.htm

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